QUALITY POLICY

M. Campos Silva Estofos Lda has as main activity the production and commercialization of upholstered articles and is committed to:

- Customer focus

We place the expectations of our external and internal customers at the center of our performance. Our success is measured through customer satisfaction with our products and services, and their loyalty to the company.

- Leadership and consistency of purpose

We act in a structured and systematic way. Our decisions represent the consensus of those involved. Our excellent results are achieved through quality awareness and the involvement of our leaders and employees.

- Process-oriented management

By focusing on processes and monitoring them, we achieve goals quickly and make optimum use of resources. Decisions are made based on facts and strategic guidance.

- Continuous learning, innovation and improvement

Through creativity and learning, all employees continuously improve themselves. Our continuous improvement process is based on the use of methods as well as effective knowledge exchange and is based on best practices.

This challenge aims to ensure the functioning of the Quality Management System, based on the NP EN ISO 9001 standard, which guarantees the fulfillment of processes and services in a perspective of continuous improvement.

Commitment to the applicability of applicable statutory and regulatory requirements.

M. Campos Silva Estofos Lda is committed to excellence and compliance with all applicable statutory and regulatory requirements. We recognize the importance of meeting the standards and regulations established by the competent authorities to ensure the safety, quality and conformity of our products to the most demanding markets.